



Reconciliation of work and care in European comparison

International Conference

Eldercare Services in Europe

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Home Care, Family Support and Domestic Services for Older People

Thursday, 15th September 2011 and Friday, 16th September 2011

Hotel Aquino, Berlin

Programme

(Version of 9 September 2011)

Thursday, 15/09/2011	
13:00	Arrival and registration, welcome snack
13:30	<u>Eldercare Services – Home Care, Family Support and Domestic Services for Older People in Germany</u> Welcoming address by the German Association Barbara Syrbe , German Association for Public and Private Welfare Welcoming address and opening of the conference Dieter Hackler , Federal Ministry for Family Affairs, Senior Citizens, Women and Youth
14:00	Eldercare Services – Home Care, Family Support and Domestic Services for Older People on the European level Halina Potocka , AGE Platform Europe
14:30	Introduction and overview: Eldercare Services – Home Care, Family Support and Domestic Services for Older People in Europe Werner Eichhorst , Institute for the Study of Labor



15:10	Q&A and discussion
15:40	Coffee break
16:15	<i>Parallel workshops</i> First Panel: Stakeholders
Workshop 1	<u>General Public Framework Provided by the State</u> Marianne Skov Iversen , National Board of Senior Services, Senior Citizen Services (Denmark) Valentina Hlebec , University of Ljubljana (Slovenia) Anni Vilkkö , National Institute for Health and Welfare (Finland) <i>Moderated by: Christopher Gess, Rambøll Management Consulting GmbH</i>
Workshop 2	<u>Companies</u> Cornelia Upmeier , Association of German Chambers of Industry and Commerce (Germany) Madeleine Starr , Carers UK/Employers for Carers (United Kingdom) Karsten Gareis , empirica Gesellschaft für Kommunikations- und Technologieforschung mbH (EU) <i>Moderated by: Regina Held, Zentrum Frau in Beruf und Technik</i>
Workshop 3	<u>Service Providers and Service Users</u> Counseling and advice, assignment and provision of services Jürgen Griesbeck , pme Familienservice (Germany) Marie Beatrice Levieux , FEPEM (France) Heike Nordmann , Consumer Assistance Office of North Rhine-Westphalia (Germany) <i>Moderated by: Brigitte Bührlen, WIR! Stiftung pflegender Angehöriger</i>
18:15	Plenary session
18:30	Closing of the first conference day – Conference dinner



Friday, 16/09/2011	
09:00	Welcoming Coffee
09:15	Welcoming address and reports from the previous day's workshops (workshops 1-3)
09:45	<i>Parallel workshops</i> Second Panel: Social and Technical Infrastructures
Workshop 4	<u>Central Points / Networks of Service Providers</u> Kai Pagenkopf (ServiceWelten + Wohnen im Wandel), NeumannConsult / Chamber of Trade of Münster and Mechthild Konerding (Zauberfrau Münster) (Germany) Hannie Burcksen , Lekker Leven (Netherlands) Peter Raeymaekers , Flanders' Care (Belgium) <i>Moderated by: Sven Hallscheidt, Association of German Chambers of Industry and Commerce</i>
Workshop 5	<u>Support Schemes / Vouchers</u> Antoine Dumurgier , Edenred (France) Jean-François Lebrun , European Commission (EU) Greger Bengtsson , Sveriges Kommuner och Landsting (Sweden) <i>Moderated by: Dominik Enste, Institut der Deutschen Wirtschaft Köln</i>
Workshop 6	<u>Information and Communication Technology as an Innovative Instrument</u> Susanne Duus , Public Welfare Technology-Foundation (Denmark) Axel Sigmund , VDI/VDE Innovation + Technology GmbH (Germany) Cristina Rodríguez-Porrero Miret , Centro de Referencia Estatal de Autonomía Personal y Ayudas Técnicas - Instituto de Mayores y Servicios Sociales (Spain) <i>Moderated by: Sibylle Meyer, SIBIS – Institut für Sozialforschung</i>
11:45	Coffee break

12:15	Reports from the previous workshops (workshops 4-6)
12:45	<p>Conclusions and Future Prospects</p> <p>Concluding discussion with representatives from European level, civil society, companies and government:</p> <p>Hanneli Döhner, Eurocarers / European Association Working for Carers</p> <p>Ursula Woltering, Sozialplanerin Stadt Ahlen / Bundesarbeitsgemeinschaft Seniorenbüros</p> <p>Dagmar Crzan, Federal Association of Home Care Service Companies</p> <p>Alexander Böhne, Bundesvereinigung der Deutschen Arbeitgeberverbände</p> <p>Thomas Fischer, Federal Ministry for Family Affairs, Senior Citizens, Women and Youth</p> <p><u>Closing remarks</u></p> <p>Cornelia Markowski, German Association for Public and Private Welfare</p>
14:00	Closing of the conference - lunch

Conference Moderator: Judith Schulte-Loh (WDR, radio and TV journalist)

Simultaneous interpretation: German, English and French